# giacomo mansuetogroup

**Da:** giulia mansuetogroup < giulia@mansuetomarine.it>

Inviato: lunedì 25 luglio 2022 12:23

**A:** 'sandra mansuetogroup'; luca@mansuetomarine.it; 'sara mansuetogroup';

chiara@mansuetomarine.it; "manuela mansuetogroup"

Cc:giacomo@mansuetomarine.it; administration@mansuetomarine.itOggetto:R: nuove anagrafiche in omega - Rif. Circolare N.025-04072022-R0

Allegati: ANAGRAFICA CORRETTA (1) .png; ANAGRAFICA CORRETTA (2) .png; ANAGRAFICA

CORRETTA (3) .png; ANAGRAFICA SBAGLIATA (1).png; ANAGRAFICA SBAGLIATA

(2).png; ANAGRAFICA SBAGLIATA (3).png

#### Ciao a tutti,

purtroppo con l'invio delle fatture elettroniche, mi sta capitando spesso di trovare anagrafiche nuove non compilate oppure compilate male.

In allegato vi ho messo degli esempi di anagrafiche che ho trovato sbagliate e delle corrispondenti anagrafiche corrette, di modo che possiate vedere tutti i dati necessari da compilare.

Vi chiedo gentilmente di dare un occhio in più nelle future registrazioni.

Se avete dubbi io sono a disposizione per ogni chiarimento.

Vi ringrazio molto.

Giulia

Giulia Minti Accounting & Services Off. +39 0184 573346 – 8116 MANSUETO G R O U P

- Cybercrime Alert - Bank Details: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

Da: giacomo mansuetogroup [mailto:giacomo@mansuetomarine.it]

Inviato: lunedì 4 luglio 2022 16:17

**A:** 'administration mansuetogroup'; 'sandra mansuetogroup'; luca@mansuetomarine.it; 'sara mansuetogroup'; chiara@mansuetomarine.it; 'manuela mansuetogroup'; marta@tarquiniogiribaldi.it; info@tarquiniogiribaldi.it **Cc:** roberta@mansuetomarine.it

**Oggetto:** R: nuove anagrafiche in omega - Rif. Circolare N.025-04072022-R0

Assegnato Circolare N.025-04072022-R0 grazie

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l. **MANSUETO** G R O U P

Da: administration mansuetogroup <administration@mansuetomarine.it>

Inviato: giovedì 30 giugno 2022 13:08

A: 'giacomo mansuetogroup' <giacomo@mansuetomarine.it>; 'sandra mansuetogroup' <sandra@mansuetomarine.it>; luca@mansuetomarine.it; 'sara mansuetogroup' <sara@mansuetomarine.it>; chiara@mansuetomarine.it; 'manuela mansuetogroup' <manuela@mansuetomarine.it>;

marta@tarquiniogiribaldi.it; info@tarquiniogiribaldi.it

Oggetto: nuove anagrafiche in omega

Ciao a tutti,

se vi dovesse capitare di inserite una nuova anagrafica (Intracomunitaria o Extracomunitaria) dovrete compilare alcuni dati in più (vedete allegato).

- a) Il campo nazione deve essere obbligatoriamente di 2 lettere (vedi tabella allegata) .... Ps fate attenzione perché sono cambiate (esempio Cayman Island non è più CI ma KY e British Virgin Island BVI diventa VG).
- b) Nel <u>codice Iva</u> in mancanza di una partita Iva Intracomunitaria bisognerà <u>riportare il cod. Nazione seguito dal</u> cod. cliente
- c) Andare nella parte fattura elettronica e compilare il consenso, il tracciato e il cod. destinatario (7 volte X = XXXXXXX).

Questo perché da domani diventerà obbligatorio l'invio della fattura elettronica per tutti. Le anagrafiche utilizzate dall'inizio dell'anno ad oggi sono già state tutte modificate.

Per quanto riguarda gli Italiani invece non cambia niente (bisogna farsi dare il cod. SDI o la Pec) e se si tratta di privati inserire come cod. destinatario (7 volte 0 = 0000000).

Resto a vostra disposizione per qualsiasi dubbio o chiarimento.

Ciao

Lollo

Loriana Secone Accounting Manager Off. +39 0184 573346 – 8118 MANSUETO G R O U P



- Cybercrime Alert - Bank Details: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

Da: giacomo mansuetogroup [mailto:giacomo@mansuetomarine.it]

Inviato: giovedì 30 giugno 2022 12:24

**A:** 'sandra mansuetogroup'; <u>luca@mansuetomarine.it;</u> 'administration mansuetogroup'; 'sara mansuetogroup'; <u>chiara@mansuetomarine.it;</u> 'manuela mansuetogroup'; <u>marta@tarquiniogiribaldi.it;</u> info@tarquiniogiribaldi.it

Oggetto: R: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil - Rif. Circolare N.023-30062022-R0

Per tutti (includo TG):

prendete bene nota di quanto sotto. Segnate questa come la Circolare N.023-30062022-R0 Grazie Buon lavoro Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l. **MANSUETO** G R O U P

Da: sandra mansuetogroup < sandra@mansuetomarine.it >

Inviato: giovedì 30 giugno 2022 11:31

A: 'giacomo mansuetogroup' <giacomo@mansuetomarine.it>

**Cc:** <u>luca@mansuetomarine.it;</u> 'administration mansuetogroup' <<u>administration@mansuetomarine.it</u>>; sara

mansuetogroup <<u>sara@mansuetomarine.it</u>>; <u>chiara@mansuetomarine.it</u>

Oggetto: R: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

OK, numero di registrazione della società armatrice inserito in anagrafica Aquarius in campo "Annotazioni". Compilando questo campo ho notato che in altre anagrafiche (ad esempio il M/Y KINGDOM per MM oppure il M/Y KATINA per MP) il numero di registrazione della società è indicato nel campo "Codice IVA" che ora anche volendo compilarlo con questo dato non è possibile in quanto appare la finestra di avviso "ISO non corretto" e non è possibile confermare ed andare avanti. Forse potrebbe essere variata qualche impostazione del programma. Inoltre, facendo una prova di stampa di una fattura del KINGDOM per MM ho visto che il numero di registrazione della società non appare da nessuna parte in fattura.

Compilando invece il campo "Annotazioni" esce in stampa alla voce "Company Registration no." il numero di registrazione della società, credo quindi sia questo il campo corretto da compilare con questo dato.

#### Sandra

Da: giacomo mansuetogroup [mailto:giacomo@mansuetomarine.it]

Inviato: mercoledì 29 giugno 2022 18:01

**A:** "sandra mansuetogroup" **Cc:** luca@mansuetomarine.it

Oggetto: I: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

Sandra numero di registrazione della società in OMG mi raccomando in maniera tale che esca poi nel SO e soprattutto FT

Grazie Ciao Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l.

MANSUETO GROUP

**Da:** Bryce Levine < bryce@moranyachts.com >

Inviato: mercoledì 29 giugno 2022 17:56

**A:** giacomo mansuetogroup <<u>giacomo@mansuetomarine.it</u>>; 'Purser (Aquarius)' <<u>purser@yachtaquarius.com</u>>; 'Chief Engineer (Aquarius)' <<u>chiefengineer@yachtaquarius.com</u>>; 'Captain (Aquarius)'

<<u>captain@yachtaquarius.com</u>>; Management Distribution List <<u>Management@moranyachts.com</u>>

Cc: giorgio@mansuetomarine.it; luca@mansuetomarine.it; sandra@mansuetomarine.it

Oggetto: RE: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

Hello Giacomo,

Kindly see certificate attached.

Kind Regards,

Bryce Levine Moran Yacht Management INC 1300 SE 17th St, Suite #200 Fort Lauderdale, FL 33316 Tel (1) 954 626 0412

Correspondence with the company Moran Yacht Management, Inc. via email is for information purposes only. This medium is not to be used for exchange of legally binding communications. The falsification of the original content of this message in the course data transmission cannot be excluded. This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: giacomo mansuetogroup <giacomo@mansuetomarine.it>

**Sent:** Wednesday, June 29, 2022 11:12 AM

**To:** Bryce Levine < bryce@moranyachts.com >; 'Purser (Aquarius)' < bryce@yachtaquarius.com >; 'Chief Engineer (Aquarius)' < captain@yachtaquarius.com >; 'Captain (Aquarius)' < captain@yachtaquarius.com >; Management Distribution List < Management@moranyachts.com >

Cc: giorgio@mansuetomarine.it; luca@mansuetomarine.it; sandra@mansuetomarine.it

Subject: R: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

Dear Bryce,

Many thanks for your prompt reaction.

Can you please also send a copy of the Company certificate of incorporation or incumbency?

Many thanks Kind regards Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l.

MANSUETO G R O U P

**Da:** Bryce Levine < bryce@moranyachts.com > **Inviato:** mercoledì 29 giugno 2022 15:45

**A:** Purser (Aquarius) < <u>purser@yachtaquarius.com</u>>; <u>sandra@mansuetomarine.it</u>; <u>giacomo@mansuetomarine.it</u>; <u>giacomo@mansuetomarine.it</u>; <u>luca@mansuetomarine.it</u>

Cc: Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>; Captain (Aquarius)

<<u>captain@yachtaquarius.com</u>>; Management Distribution List <<u>Management@moranyachts.com</u>>

Oggetto: RE: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

Hello Sandra,

Kindy see proof of payment attached for Ref no. SN113-5276-000727-R12806 from MY Aquarius.

Thank you.

Kind Regards,

Bryce Levine Moran Yacht Management INC 1300 SE 17th St, Suite #200 Fort Lauderdale, FL 33316 Tel (1) 954 626 0412

Correspondence with the company Moran Yacht Management, Inc. via email is for information purposes only. This medium is not to be used for exchange of legally binding communications. The falsification of the original content of this message in the course data transmission cannot be excluded. This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Purser (Aquarius) <purser@yachtaquarius.com>

**Sent:** Wednesday, June 29, 2022 9:10 AM **To:** Bryce Levine <br/>

bryce@moranyachts.com>

**Cc:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>; Captain (Aquarius)

<captain@yachtaquarius.com>; Management Distribution List <Management@moranyachts.com>

Subject: MY Aquarius - PRE PAYMENT REQUIRED - Lube Oil

From: sandra mansuetogroup < sandra@mansuetomarine.it >

Date: June 29, 2022 at 3:05:17 PM GMT+2

To: "Chief Engineer (Aquarius)" < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>

**Cc:** "Purser (Aquarius)" 
purser@yachtaquarius.com

, giacomo mansuetogroup

<giacomo@mansuetomarine.it>, giorgio mansuetogroup <giorgio@mansuetomarine.it>, luca

mansuetogroup < luca@mansuetomarine.it>

Subject: Re: MY Aquarius Lube Oil

Hi Ryan and Esri,

Please just note that the correct total amount is euro 29.330,00 euro as per our revised quote that we sent you yesterday afternoon.

Thank you. Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

Il giorno 29 giu 2022, alle ore 14:52, Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> ha scritto:

Hi Esri,

Is it possible to have this payment made asap?

We need to pay in advance for the oil delivery on Friday.

Sandra also requested a certificate of incorporation or incumbency if you can assist.

Kind regards

Ryan Thomas Chief Engineer

### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup <sandra@mansuetomarine.it>

Sent: Wednesday, 29 June, 2022 10:03 AM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> **Cc:** 'giacomo mansuetogroup' < <a href="mailto:giacomo@mansuetomarine.it">giacomo@mansuetomarine.it</a>; giorgio mansuetogroup < <a href="mailto:giorgio@mansuetomarine.it">giorgio@mansuetomarine.it</a>; luca mansuetogroup

<<u>luca@mansuetomarine.it</u>> **Subject:** R: MY Aquarius Lube Oil

Dear Ryan,

thanks again for calling me back earlier this morning.

We would kindly need another couple of things in order to complete this service:

- Certificate of Incorporation or Certificate of Good Standing or Certificate of Incumbency for Aquarius Holdings SPV Limited;
- payment in advance is requested for this specific order. Please find enclosed herewith our bank details. Please send a copy of the wire transfer once done.

I remain at complete disposal for any further information and I look forward to hearing from you soon.

Thank you. Kind Regards,

Sandra

Da: Chief Engineer (Aquarius) [mailto:chiefengineer@yachtaquarius.com]

Inviato: martedì 28 giugno 2022 18:37

A: giacomo mansuetogroup

Cc: "sandra mansuetogroup"; 'giorgio mansuetogroup'; <u>luca@mansuetomarine.it</u>

Oggetto: RE: MY Aquarius Lube Oil

Hi Giacomo,

Please find attached COR.

The vessel is private so no charters. We will be leaving Italy within a week and heading to unknown next port.

Kind regards

Ryan Thomas
Chief Engineer

chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53 This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: giacomo mansuetogroup < giacomo@mansuetomarine.it >

Sent: Tuesday, 28 June, 2022 3:29 PM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> **Cc:** "sandra mansuetogroup" < <a href="mailto:sandra@mansuetomarine.it">sandra@mansuetomarine.it</a>; 'giorgio@mansuetomarine.it</a>; 'luca@mansuetomarine.it

Subject: R: MY Aquarius Lube Oil

Hi Ryan,

meanwhile please find enclosed the quote revised as promised. Looking forward to hearing from you to organize this service. Thank you Best regards Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l. **MANSUETO** G R O U P

Da: giacomo mansuetogroup < giacomo@mansuetomarine.it >

Inviato: martedì 28 giugno 2022 17:58

A: 'Chief Engineer (Aquarius)' < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>; 'sandra

mansuetogroup' < sandra@mansuetomarine.it >

Oggetto: R: MY Aquarius Lube Oil

Thanks Ryan, we'll surely do.

Can you please send me the yacht's COR and let me know if you have any planned charter (if the yacht is Commercial, indeed).

I will then immediately revise the quote and send it to you for approval.

Many thanks Best regards Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l. **MANSUETO** G R O U P

Da: Chief Engineer (Aquarius) <chiefengineer@yachtaquarius.com>

Inviato: martedì 28 giugno 2022 17:26

A: giacomo mansuetogroup <giacomo@mansuetomarine.it>; 'sandra

mansuetogroup' <sandra@mansuetomarine.it>

Oggetto: RE: MY Aquarius Lube Oil

Hi Giacomo,

Yes if you can match the cost including taxes, delivery and pumping then we will go with you.

- 1- Oil must be Shell Rimula R4L 15w40 and not Shell Rimula R4X 15w40
- 2- Oil must be delivered latest Friday 1st July

If this can be met then please submit an updated quote by end of day today 28<sup>th</sup> June

#### Total price to match is 29342.50 Euro

Kind regards

Ryan Thomas Chief Engineer

### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: giacomo mansuetogroup <giacomo@mansuetomarine.it>

Sent: Tuesday, 28 June, 2022 1:39 PM

To: Chief Engineer (Aquarius) <chiefengineer@yachtaquarius.com>; 'sandra

mansuetogroup' < sandra@mansuetomarine.it >

Subject: R: MY Aquarius Lube Oil

Good afternoon Ryan,
If we match that price are you ok to take the supply with us?
Please let me know
We are very pleased to start good business with you
Many thanks
Best regards
Giacomo

Giacomo Spiaggi Mansueto Mansueto Marine s.r.l. **MANSUETO** G R O U P

Da: Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>

Inviato: martedì 28 giugno 2022 16:20

A: sandra mansuetogroup < sandra@mansuetomarine.it >

Cc: MANSUETO MARINE Giacomo <giacomo@mansuetomarine.it>

**Oggetto:** RE: MY Aquarius Lube Oil

Hi Sandra,

Its 2.99 euro per liter

I think the duty here in Italy pushes you over price.

Kind regards

# Ryan Thomas Chief Engineer

## chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup < sandra@mansuetomarine.it >

Sent: Tuesday, 28 June, 2022 1:18 PM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>>

Cc: MANSUETO MARINE Giacomo < giacomo@mansuetomarine.it >; sandra

mansuetogroup <sandra@mansuetomarine.it>

Subject: Re: MY Aquarius Lube Oil

Hi Ryan,

Please let me know what's your best quote for lube oil and we'll do all the possible to try to beat it.

I wait for your news.

r wait for your fiews

Thank you. Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

Il giorno 28 giu 2022, alle ore 14:44, Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> ha scritto:

Hi Sandra,

Can you do anything with the price?

We have two other quotes under 30,000

Kind regards

Ryan Thomas Chief Engineer

#### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53 This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup <sandra@mansuetomarine.it>

Sent: Tuesday, 28 June, 2022 9:01 AM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> <a href="mailto:chiefengineer@yachtaquarius.com">chiefeng

Subject: R: MY Aquarius Lube Oil

Hi Ryan,

sorry for my slow reply.

Yes, I confirm that your calculation below is correct: euro 33.770,00 for the complete order, VAT (IF DUE) not included.
Kindly let me know how you wish to proceed.
Thank you.
Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

- Cybercrime Alert - Bank Details: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

Da: Chief Engineer (Aquarius)

[mailto:chiefengineer@yachtaquarius.com]

Inviato: lunedì 27 giugno 2022 15:10

A: sandra mansuetogroup

**Cc:** 'MANSUETO MARINE Giacomo' **Oggetto:** RE: MY Aquarius Lube Oil

Hi Sandra,

Apologies, we are at sea at the moment so unable to take a call. We are due to arrive into La Spezia this evening so I will call you then.

Ok, with delivery + pumping + all duties I get the total of **33,770 Euro** Is this correct?

Kind regards

# Ryan Thomas Chief Engineer

### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup <sandra@mansuetomarine.it>

Sent: Monday, 27 June, 2022 11:53 AM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> <a href="mailto:chiefengineer@yachtaquarius.com">chiefeng

Subject: R: MY Aquarius Lube Oil

Hi Ryan,

I'm trying to contact you on the phone but I have no luck.

Please note that euro 27.230,00 is the net price of the oil. As explained in the notes of the quote and in my email below, there is an additional cost for the pumping service and transport to La Spezia.

As you can see, the pumping service is 0.06 EUR/LT (so total euro 420.00).

Dedicated transport to La Spezia is euro 380.00.

Moreover, oil excise duties have to be considered as additional charges on top of the net price. Oil excise duties are euro 0.69/LT + euro 0.13/LT.

I've now highlighted in yellow colour these additional costs in the quote attached.

I'll try to contact you again over the phone to make sure everything is clear.

We would be really happy to get to this order so if you have anything to say about the price please let me know.

I wait for your feedback.

Thank you. Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

- **Cybercrime Alert** - <u>Bank Details</u>: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all

Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

Da: Chief Engineer (Aquarius)

[mailto:chiefengineer@yachtaquarius.com]

Inviato: lunedì 27 giugno 2022 13:55

A: sandra mansuetogroup

**Cc:** 'MANSUETO MARINE Giacomo' **Oggetto:** RE: MY Aquarius Lube Oil

Hi Sandra,

Can you just confirm the 27,230 is the total amount or is there additional cost for duty and pumping?

Kind regards

Ryan Thomas Chief Engineer

### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup < sandra@mansuetomarine.it >

Sent: Monday, 27 June, 2022 9:14 AM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> <a href="mailto:cc:">Cc: 'MANSUETO MARINE Giacomo' < a href="mailto:giacomo@mansuetomarine.it">giacomo@mansuetomarine.it</a> <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a> <a href="mailto:c

Subject: R: MY Aquarius Lube Oil

Good Day Ryan,

I hope you are well.

Please find enclosed herewith our quotation for 7x 1000LT tanks of Shell Rimula R4L 15W40 oil.

We can get the whole quantity in 2/3 days from order approval, possibly even sooner. However, please bear in mind that at the moment the stock availability is limited in Shell.

In notes c) and quote d) at the bottom of the quote you can find the transport cost to La Spezia and the pumping service cost.

The cost of the pumping service is meant for 1 full day labour (the estimated pumping time is 10-12 hours).

Should the pumping be split in multiple days or should the service exceed the single day for any reason please note that additional costs will be charged (such as the night accommodation for the driver, meals, actual expenses, etc...).

Another option is to deliver to you the oil tanks and the oil transfer pump so you can pump it by yourselves and we'll pick up the pump at a later stage.

I'll give you a call in the next few minutes to make sure everything is

I remain at complete disposal for any further information. Thank you.

Kind Regards,

Sandra

Da: sandra mansuetogroup [mailto:sandra@mansuetomarine.it]

Inviato: venerdì 24 giugno 2022 16:07

**A:** 'Chief Engineer (Aquarius)' **Oggetto:** R: MY Aquarius Lube Oil

Hi Ryan,

OK, I'll let you know as soon as possible.

Honestly, I think I'll get some news for your on Monday morning.

Thank you in advance for your patience.

Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

- **Cybercrime Alert** - <u>Bank Details</u>: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

**Da:** Chief Engineer (Aquarius)

[mailto:chiefengineer@yachtaquarius.com]
Inviato: venerdì 24 giugno 2022 15:29

A: sandra mansuetogroup

Oggetto: RE: MY Aquarius Lube Oil

Hi Sandra,

If you can't get the full 7000L just let me know what you can get hold of.

We are almost empty now, so something is better than nothing.

Kind regards

Ryan Thomas Chief Engineer

### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

From: sandra mansuetogroup < sandra@mansuetomarine.it >

Sent: Friday, 24 June, 2022 3:27 PM

**To:** Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>>

Subject: R: MY Aquarius Lube Oil

Hi Ryan,

of course, I see.

This time, due to the important quantity of lube oil required, it's taking a bit more time than usual as I'm checking the stock situation with Shell and I'm still waiting for an answer.

I revert to you asap.

Kind Regards,

Sandra Genovese Sales & Services Off. +39 0184 573346 - 8113 MANSUETO G R O U P

- Cybercrime Alert - Bank Details: Please be aware there is a significant risk posed by cyber fraud, specifically affecting email accounts and bank account details. As a business Mansueto Group prints bank details on all Invoices, Pro-Forma invoices, Sales Orders and we will not change our bank account details without official notification, which should be verified by the customer via phone. We strongly recommend as standard practice any changes in bank details should be verified verbally and it is the customers responsibility to do so. Please do not send funds to us electronically without speaking to our accounts team first to verify our bank details. We will not accept liability for any payments into an incorrect account.

**Da:** Chief Engineer (Aquarius)

[mailto:chiefengineer@yachtaguarius.com]

Inviato: venerdì 24 giugno 2022 15:07

A: sandra mansuetogroup

Oggetto: RE: MY Aquarius Lube Oil

Hi Sandra,

Brilliant thanks.

I think we will be in the area for a few weeks so I'm sure I'll have some things for you to quote soon.

Time is as always of the essence with our orders.

Kind regards

Ryan Thomas
Chief Engineer

#### chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.

**From:** sandra mansuetogroup < <u>sandra@mansuetomarine.it</u>>

Sent: Friday, 24 June, 2022 2:57 PM

To: Chief Engineer (Aquarius) < <a href="mailto:chiefengineer@yachtaquarius.com">chiefengineer@yachtaquarius.com</a>>

Subject: R: MY Aquarius Lube Oil

Good Afteroon Ryan,

it's so nice to hear back from you.

Thank you for contacting us again. We are all well here, I hope you are doing well, too.

I'm now working at your inquiry below for Shell oil and I'll get back to you with our estimate as soon as possible.

Meanwhile, should you have any engineering spare list to quote please feel free to send it to me. I'll be glad to work at it and send you our best estimate.

I remain at complete disposal. Chat soon. Kind Regards,

Sandra

Da: Chief Engineer (Aquarius)

[mailto:chiefengineer@yachtaquarius.com]

Inviato: giovedì 23 giugno 2022 11:14

**A:** sandra mansuetogroup **Oggetto:** MY Aquarius Lube Oil

Good Morning Sandra,

I hope all is well!

I would like to get a quotation from you as MY Aquarius is heading to the Med and look to spend some time in La Spezia.

Can you please quote 7000 Liters bulk lube oil for delivery to us in La Spezia including pumping?

#### Shell Rimula R4L 15w40

Kind regards

Ryan Thomas Chief Engineer

## chiefengineer@yachtaquarius.com

Mobile: +33 676 201 606/ +1 954 232 1961

VOIP US: +1 954 672 7888 / 7889 VOIP Europe +33 09 70 73 49 26 / 53

This e-mail is confidential and is intended only for the above addressee(s). If you are not the intended recipient you must not copy, distribute, disclose or use any of the information herein. If you have received this e-mail in error please delete it and notify the sender immediately. All Particulars are given in good faith and are believed correct but they cannot be guaranteed.



Mail priva di virus. www.avast.com